



SOUTH CAROLINA
DEPARTMENT *of* SOCIAL SERVICES



FY 2017-18 Budget Request

Recurring Budget Requests



Consent Agreement/Child and Family Service
Review (CFSR) - \$18,412,124
255 - FTEs

Child and Family Services Review(CFSR)

- *Review conducted by Administration of Children and Families (ACF) every 5 years, of all child welfare agencies in U.S.
- *States must achieve substantial conformity across 7 child welfare outcomes
- *No state, to date, has met all 7 requirements in initial review by ACF—all states have had to submit permanent improvement plans (PIPS)

CSFR(Cont.)

- 2000-2004 SCDSS did not meet requirements of PIP—fined \$2.4 million in federal dollars from Title IV-E and Title IV-B
- 2007-2010 SCDSS did meet requirements of PIP—no fines
- 2015-2018 SCDSS will receive review by ACF in April 2017—submission of PIP will follow

Class Action Lawsuit- *Michele H.*

- Lawsuit brought in January 2015 on behalf of children in foster care in SC for alleged violations of class members' constitutional and statutory rights
- Plaintiffs—Childrens Rights, SC Applesseed Justice Center, and Wyche P.A. Law firm
- Settlement agreement signed on October 4, 2016
- Puts SCDSS welfare reform efforts under federal court oversight

Class Action Lawsuit- *Michele H.*

- Settlement agreement—allows agency and state to avoid prolonged, expensive litigation and continue to remain focused on child welfare reform
- Federal Court Monitors—charged with verifying data and issuing public reports on progress towards performance on terms of settlement agreement

Class Action Lawsuit- *Michele H.*

Settlement Agreement Categories

- 1) Caseloads(Foster Care, OHAN, IFCCS, and Adoptions)
- 2) OHAN investigations
- 3) Foster Care Placements
- 4) Healthcare

Consent Agreement/CFSR

Caseworker Positions (163)	\$11,013,474
Reg. Foster Home Lic/Support (27)	1,799,805
Phase 3 Reg. Intake Hubs (23)	1,589,058
Child Fatality Review Teams (1)	113,145
General Counsel (34)	2,135,894
Medical Administrator (1)	134,000
CW Training (6)	463,098

Consent Agreement and CFR

Forensic Interviews	363,650
Lawsuit Monitoring Costs	800,000

Recurring Budget Requests Continued

\$5,677,831 state match needs

- Loss of earmarked revenue
Child Care Match – Loss of annual donations which were used as the 50% match requirement for the SCMAMA Federal Grant
- Loss of earmarked revenue SNAP Match – Loss of annual SNAP Bonus Dollars which were used as the 50% match requirement for the SNAP Federal Grant



Recurring Budget Requests Continued

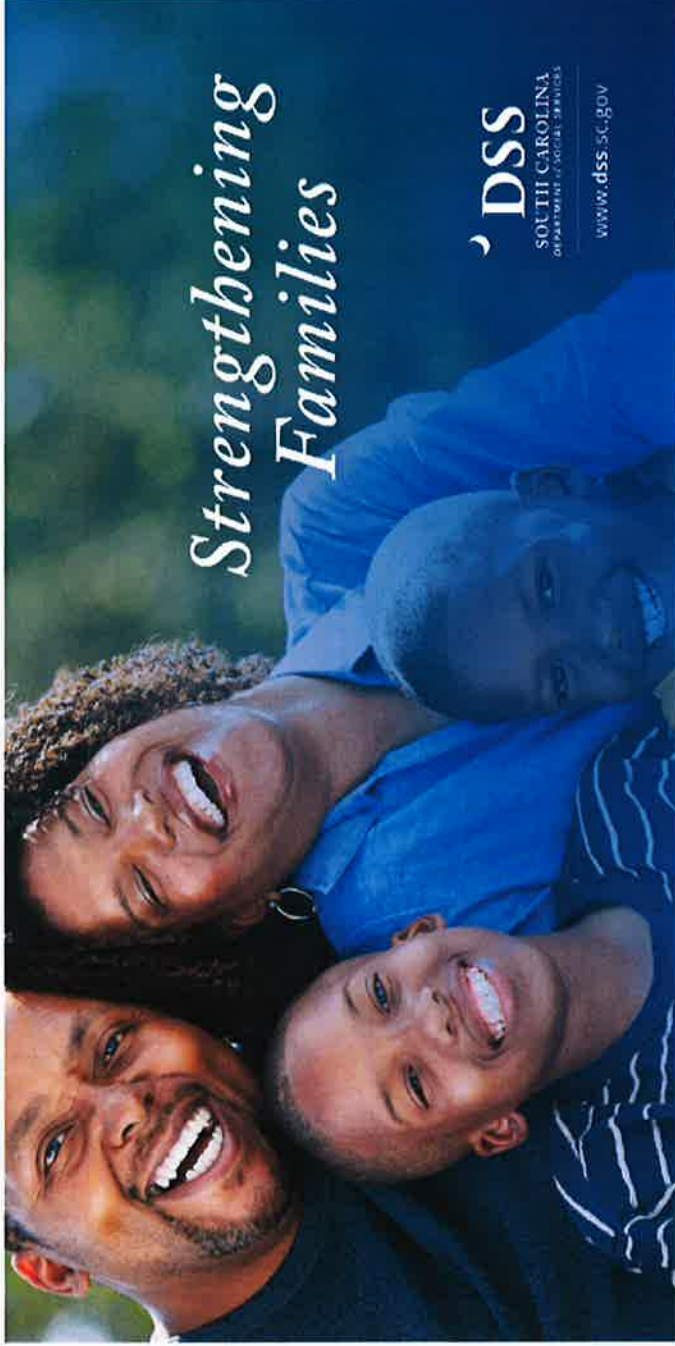
Adult Protective
Services - \$3,203,964
33 - FTEs



Adult Protective Services

Case Workers (33)	\$2,110,656
COSA Pilot Project	37,500
Emergency Placement Beds	155,808
Homemaker/Personal Svcs. Contract	900,000

Recurring Budget Requests Continued



Economic Services - \$1,090,075

25 FTEs

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'DSS

Economic Services

Benefits Integrity (25)

\$1,090,075

Non-Recurring Budget Requests

Non-Recurring Requests
- \$25,000,000



Non-Recurring Requests

PACCS

\$25M

DSS Total Request

- Recurring Funds \$28,383,994
- Non-recurring Funds \$25,000,000
- TOTAL GF Request \$53,383,994
- TOTAL FTE'S 313

Proviso Request

- **38.3. (DSS: Foster Children Burial Expenses)**
The expenditure of funds allocated for burials of **foster children and adults in the custody of SCDSS** shall not exceed \$1,500 per burial.
- Need authorization to cover adults in custody of APS program.
- \$1,500 does not cover current cost of burial
- County Directors are forced to solicit donations from Funeral Homes and our associations that work on behalf of our clients

FY 2016-17 Budget Request - Recurring

	<u>State Funds</u>
<u>Consent Agreement/CFSR – Recurring – DP# 10764</u>	\$18,412,124
Caseworker Positions - 163 FTEs	\$11,013,474
Regional FH Licensing/Support - 27 FTEs	\$1,799,805
Phase 3 Regional Intake Hubs - 23 FTEs	\$1,589,058
Child Fatality Review Teams - 1 FTE	\$113,145
General Counsel - 34 FTEs	\$2,135,894
Medical Administrator - 1 FTE	\$134,000
Child Welfare Training - 6 FTEs	\$463,098
CAC Forensic Interviews	\$363,650
Lawsuit Monitoring Costs	\$800,000
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<u>State Match Needs – Recurring DP# 110057</u>	\$5,677,831
Child Care Match	\$3,236,914
Loss of SNAP Revenue Match	\$2,440,917
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<u>Adult Protective Services – Recurring DP# 11054</u>	\$3,203,964
Case Management - 33 FTEs	\$2,110,656
Pilot Project - Beaufort	\$37,500

Adult Protective Services – Recurring DP# 11054 (cont) **State Funds**

Securing Beds for Emergency Placements \$155,808

Homemaker and Personal Care Services Contract \$900,000

Economic Services – Recurring DP# 11051 **\$1,090,075**

Benefit Integrity - 25 FTEs \$1,090,075

Distribution of Base Allocations – Recurring DP# 11060 **\$1,994,119**

Pay Plan and Fringe Allocations \$1,994,119

FY 2016-17 Budget Request – Non-Recurring

Child Support System – Non-recurring – DP# 11066 **\$25,000,000**

FY 2017-2018 Proviso Requests

38.3 DSS Foster Children Burial

This proviso authorizes the expenditures for burials for foster children in the care of DSS. The request is to also include adults in the care of DSS.

Governors Executive Budget Requested Proviso Changes

38.5 Court Examiner Service Exemption

Codify This proviso prohibits DSS employees fully or partially paid with federal funds from serving as court examiners, which could potentially jeopardize the state's ability to draw federal dollars for their efforts. Federal policies in this arena are unlikely to change for the foreseeable future; therefore, the proviso should be codified.

38.6 TANF Advance Funds

Codify This proviso authorizes the Department to use General Funds to advance payments to TANF recipients so that benefits are not interrupted while waiting for Federal Funds to materialize. This permits the Department to manage its cash flow in a manner that protects the beneficiaries of this program and should be codified.

38.9 TANF – Immunizations Certificates

Codify This proviso directs DSS to obtain proof that the children of TANF applicants and recipients have received age-appropriate immunizations. This language is important to promoting child welfare and should be incorporated into permanent law.

38.19 Meals in Emergency Operations

Codify Several agencies currently have provisos enabling them to cover the costs of employees' meals whenever they are not permitted to leave their stations and are required to work during actual emergencies, emergency situation exercises, and when the Governor declares a state of emergency. The Executive Budget proposes to codify this provision wherever it appears out of respect to the State's first responders.

38.24 Internal Child Fatality Review Committee

Amend
(Technical)

This proviso requires the Director of the Department of Social Services to create and fund Internal Child Fatality Review Committees to allow for the rapid and expeditious review of reported child fatalities that are reported to the Department of Social Services. This technical amendment updates the fiscal year.

Request the following Provisos to be continued unchanged

- 38.1.** DSS: Fee Retention
- 38.2.** DSS: Recovered State Funds
- 38.4.** DSS: Battered Spouse Funds
- 38.7.** DSS: Fee Schedule
- 38.8.** DSS: Food Stamp Fraud
- 38.10.** DSS: County Directors' Pay
- 38.11.** DSS: Use of Funds Authorization
- 38.12.** DSS: Use of Funds Authorization
- 38.13.** DSS: Grant Authority
- 38.14.** DSS: Family Foster Care Payments
- 38.15.** DSS: Penalty Assessment
- 38.16.** DSS: Child Support Enforcement Automated System Carry Forward
- 38.17.** DSS: Child Support Enforcement System
- 38.18.** DSS: Child Care Voucher
- 38.20.** DSS: Day Care Facilities Supervision Ratios
- 38.21.** DSS: Foster Care Goals
- 38.22.** DSS: Comprehensive Teen Pregnancy Prevention Funding

38.23. DSS: SNAP Coupons

38.25. DSS: Tuition Reimbursement/Student Loan Repayment

38.26. DSS: Federally Certified Child Support Enforcement System Project

38.27. DELETED

FTE Requests

<u>Consent Agreement/CFSR – Recurring – DP# - 10764</u>	<u>Total Fund FTE</u>
New Caseworkers - 104 FTEs	
Human Service Specialist II	20
Human Service Specialist II	58
Human Service Coordinator I	21
Human Services Coordinator II	3
Program Manager I	1
Human Service Specialist I	1
2nd/3rd Shift - 59 FTEs	
Human Service Specialist II	46
Human Service Coordinator I	13
Regional FH Licensing/Support - 27 FTEs	
Human Service Specialist II	19
Human Service Coordinator I	3
Human Service Specialist II	4
Program Coordinator II	1
Phase 3 Regional Intake Hubs - 23 FTEs	
Human Service Specialist II	17
Human Service Coordinator I	4
Program Coordinator II	1
Program Manager I	1
Child Fatality Review Teams - 1 FTE	
Program Manager I	1

FTE Requests

Consent Agreement/CFSR – Recurring DP# 10764 (Cont)

Total Fund FTE

General Counsel - 34 FTEs

Attorney II	14
Administrative Assistant	20

Medical Administrator - 1 FTE

Program Manager III	1
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Child Welfare Training - 6 FTEs

Program Coordinator I	6
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Adult Protective Service – Recurring – DP# 11054

Case Management - 33 FTEs

Human Service Specialist I	30
Human Services Coordinator I	3

Economic Services Service – Recurring – DP# 11051

Benefit Integrity - 25 FTEs

Human Services Specialist II	25
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CFS Project

SOUTH CAROLINA DEPARTMENT OF SOCIAL SERVICES
HOUSE WAYS AND MEANS HEALTHCARE SUBCOMMITTEE
JANUARY 25, 2017



SS00101

CFS Project Update

The South Carolina CFS Project

C - Child Support (PACSS - Palmetto Automated Child Support System)

F - Family Court (FCCMS - Family Court Case Management System)

S - State Disbursement Unit (SDU)

Agenda

- CFS Project Overview
- Palmetto Automated Child Support System (PACSS)
- Family Court Case Management System (FCCMS)
- 2018 Budget Request



CFS Project Overview

Xerox will deliver two systems through the project:

- Palmetto Automated Child Support System (PACSS) - system will be transferred from Delaware
- Family Court Case Management System (FCCMS) - Xerox commercially available system

An interface to the State Disbursement Unit (SDU) will also be implemented through PACSS

SDU is central payment/disbursement center required for federal certification

CFS Project Overview

Timeline:

Project timeline for system development, testing and implementation is 4 years:

- 3 year design, development and testing phase
- Completed system will be implemented at DSS and 3 pilot Counties on October 1, 2018 (4 month pilot)
- System implemented across the remaining 43 counties over an 8 month period
- Target date to complete statewide implementation is September 30, 2019

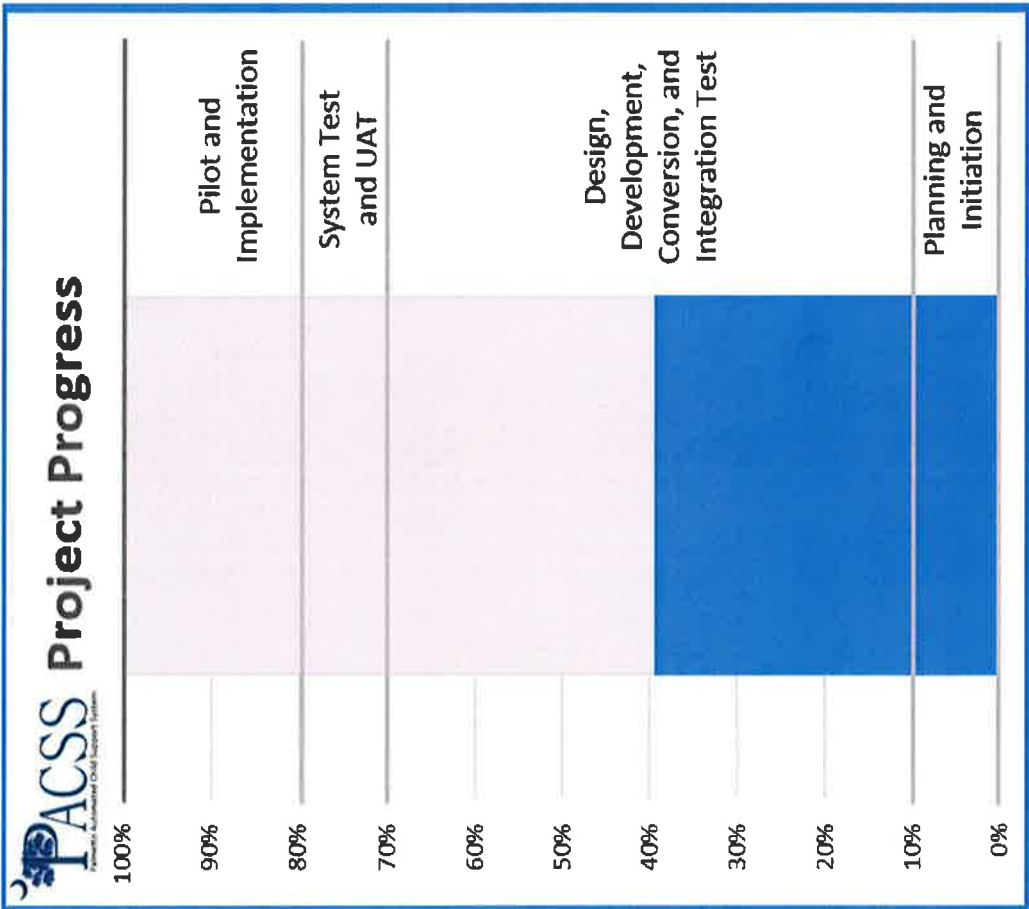
CFS Project Progress

In January 2016:

- Completed project planning phase of project
- Focused on schedule and key project plans
- Established project infrastructure – setting up hardware/software to use on project
- Provided Xerox with information/detail of state and county data

In January 2017:

- Completed system development for 6 of 14 total components
- Tested and accepted 2 components; other 4 components being tested now by Xerox/State
- Completed initial data conversion work for first 5 components; State now testing with subset of converted data
- Making plans/schedule to demo the completed parts of system to DSS/County staff
- Beginning to plan for system training and implementation



PACSS - Accomplishments

Stakeholder Meetings:

- Continue to work with County Clerks of Court
 - Quarterly meetings
 - Working together to redefine roles and responsibilities under a central system
 - Clerk staff involved in system requirement/design sessions
 - System demos
 - Completed on-site technical assessments at each county
- Provide briefings to SC Judicial Department
 - Work to get input/feedback/guidance on FCCMS system

PACSS - New Improvements/Efficiencies

- **Centralized system**
 - Single source of Data/Cases
 - Payment collection, processing and disbursement through State Disbursement Unit (SDU)
 - Employer benefits (1 point of contact at SDU, all employer data centrally managed)
 - Improved ability to exchange info with other States
 - Eliminates Duplication of Duties (DSS and Counties)
- **System Automation**
 - Many manual process automated - Workflows/Alerts/Monitoring Capabilities
 - Cases updated and data verified through interfaces
 - Case initiation - Referrals from other states/systems
- **New system capabilities**
 - Interfaces (CSENet, enforcement capabilities)
 - Electronic payments and distribution of funds

FCCMS Status

- Completing the initial planning phase of project
- Finalizing system requirements
- Completing and approving the Project Management Plans and Project Schedule
- Xerox continues to work on technology upgrade to their existing Off the Shelf product – This work is scheduled for completion on July 1st 2017

2018 Budget Request

\$25 million non-recurring

This funding will cover Xerox contract costs, State project costs and penalty payment